



A VALUES FRAMEWORK FOR INTEGRATED HEALTH SERVICES: A EUROPEAN STUDY

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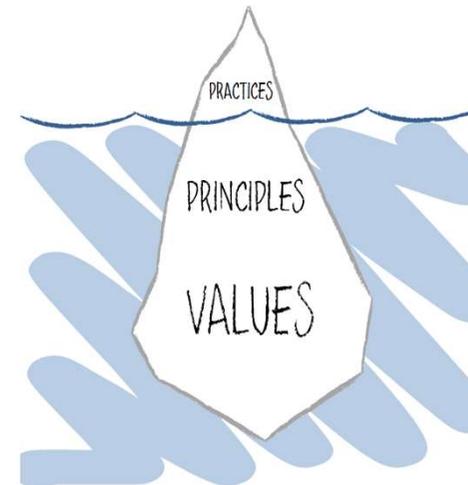


CONTEXT

- Increasing number of people with multiple complex care needs, needing multiple disciplines
- Integrated health services networks of people and organizations
- Important to have a shared vision and common values (e.g. WHO principles)

Research questions:

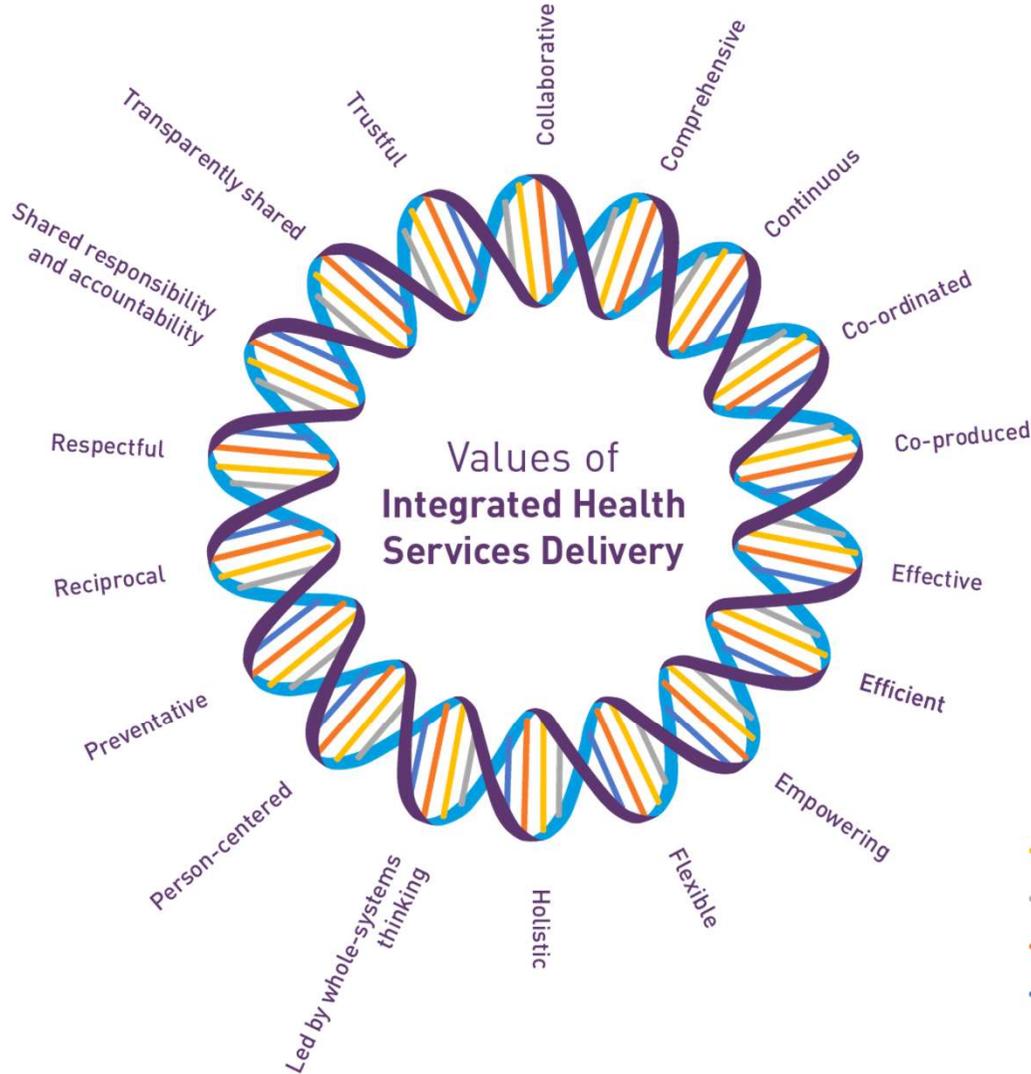
1. What values drive health services integration?
2. What do different stakeholders think?



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FRAMEWORK



- System level
- Management level
- Professional level
- Personal level



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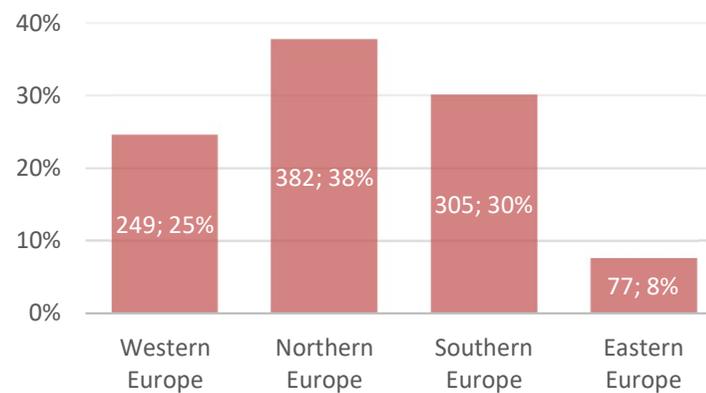
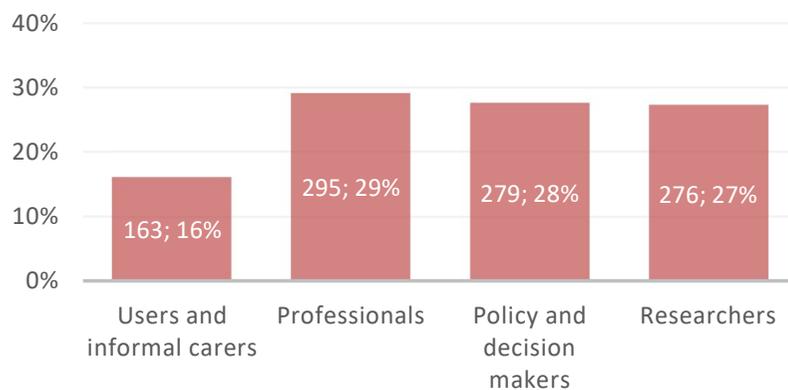
METHODS

Online questionnaire assessing an 18-item values framework:

1. Importance on a 1-9 scale ('highly unimportant'-'highly important')
2. Three most important values

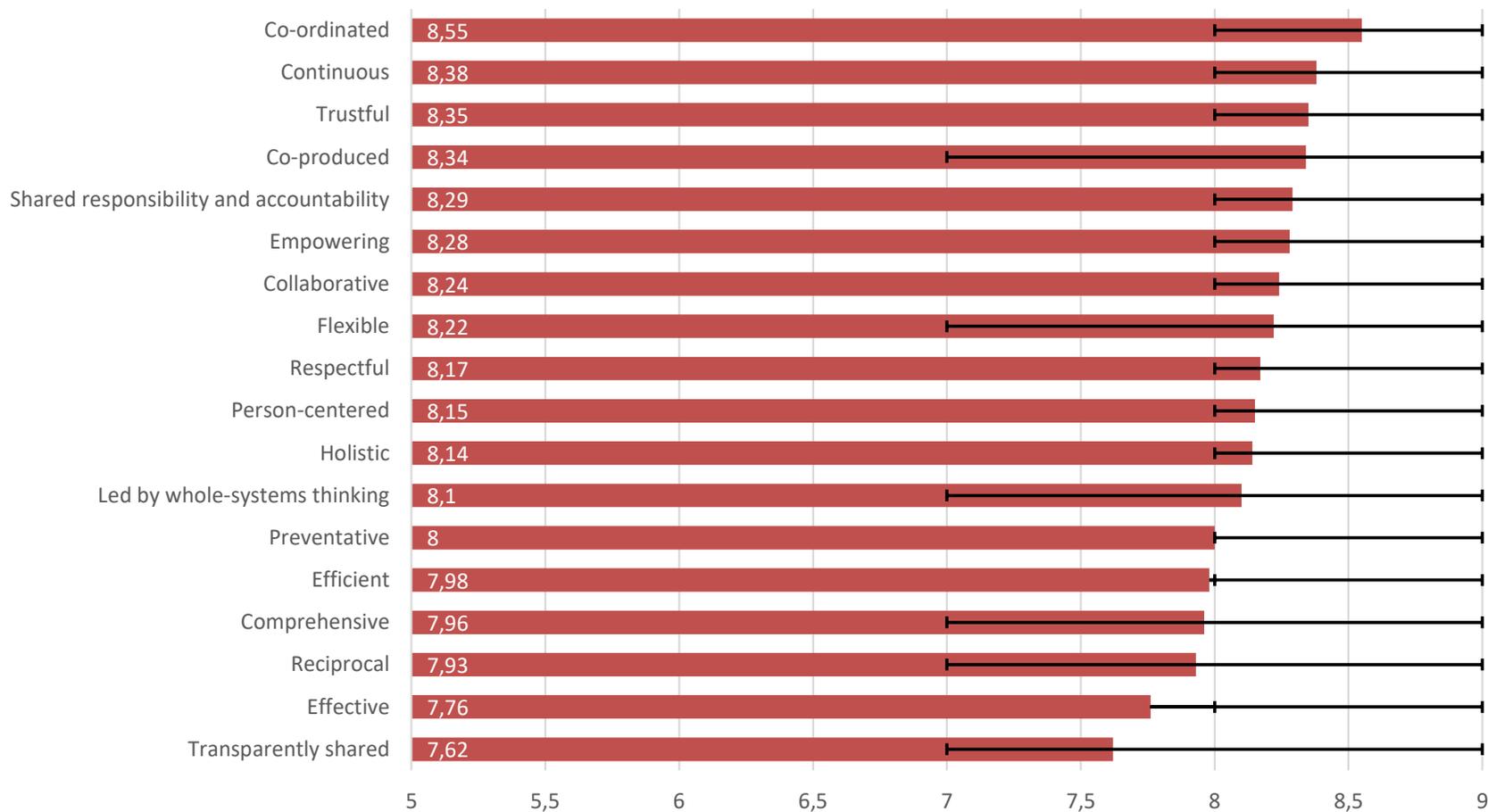
Analysis: Descriptive stats + binary logistic regressions

Participants (N=1,103):



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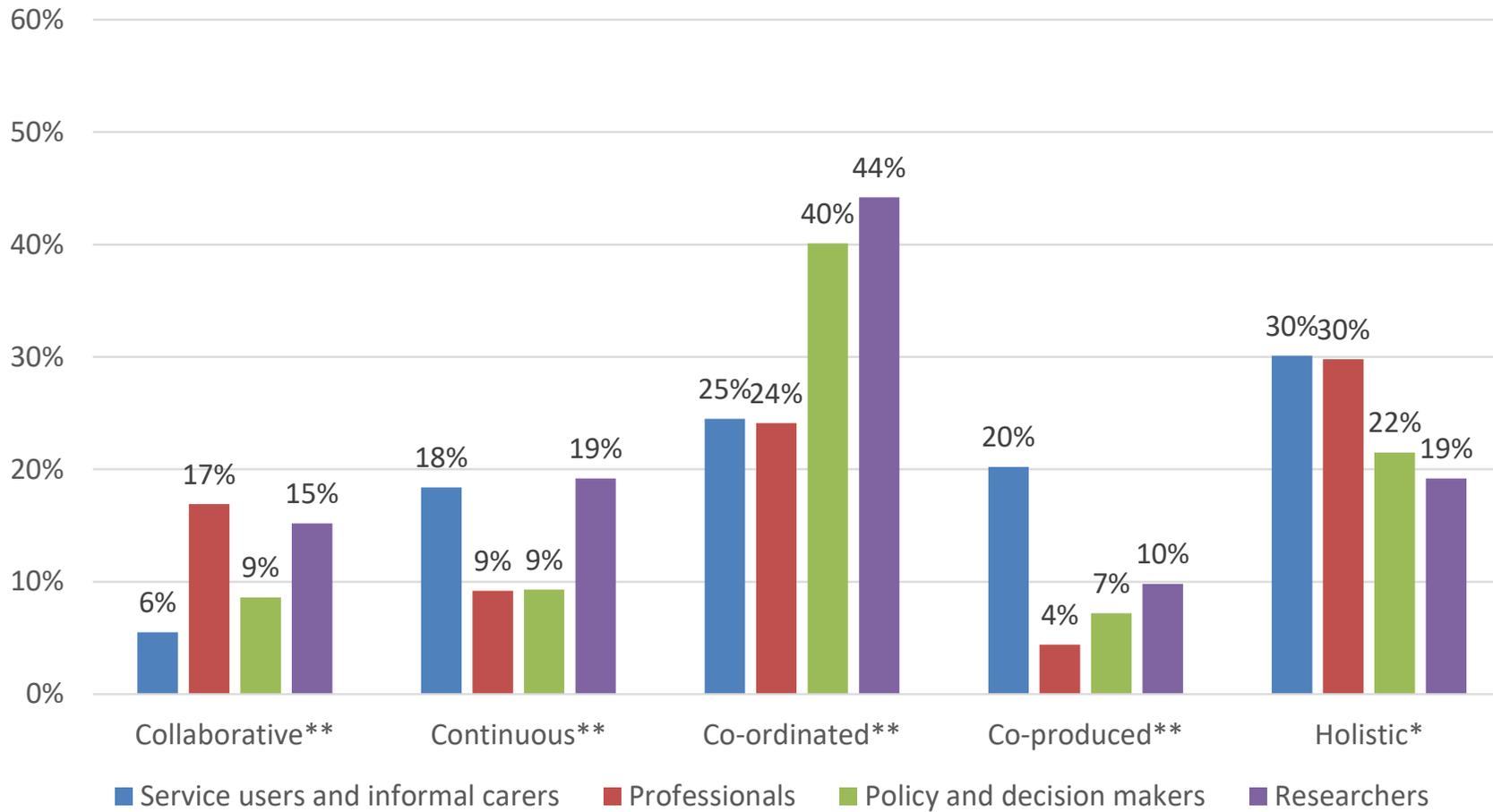
RESULTS



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RESULTS

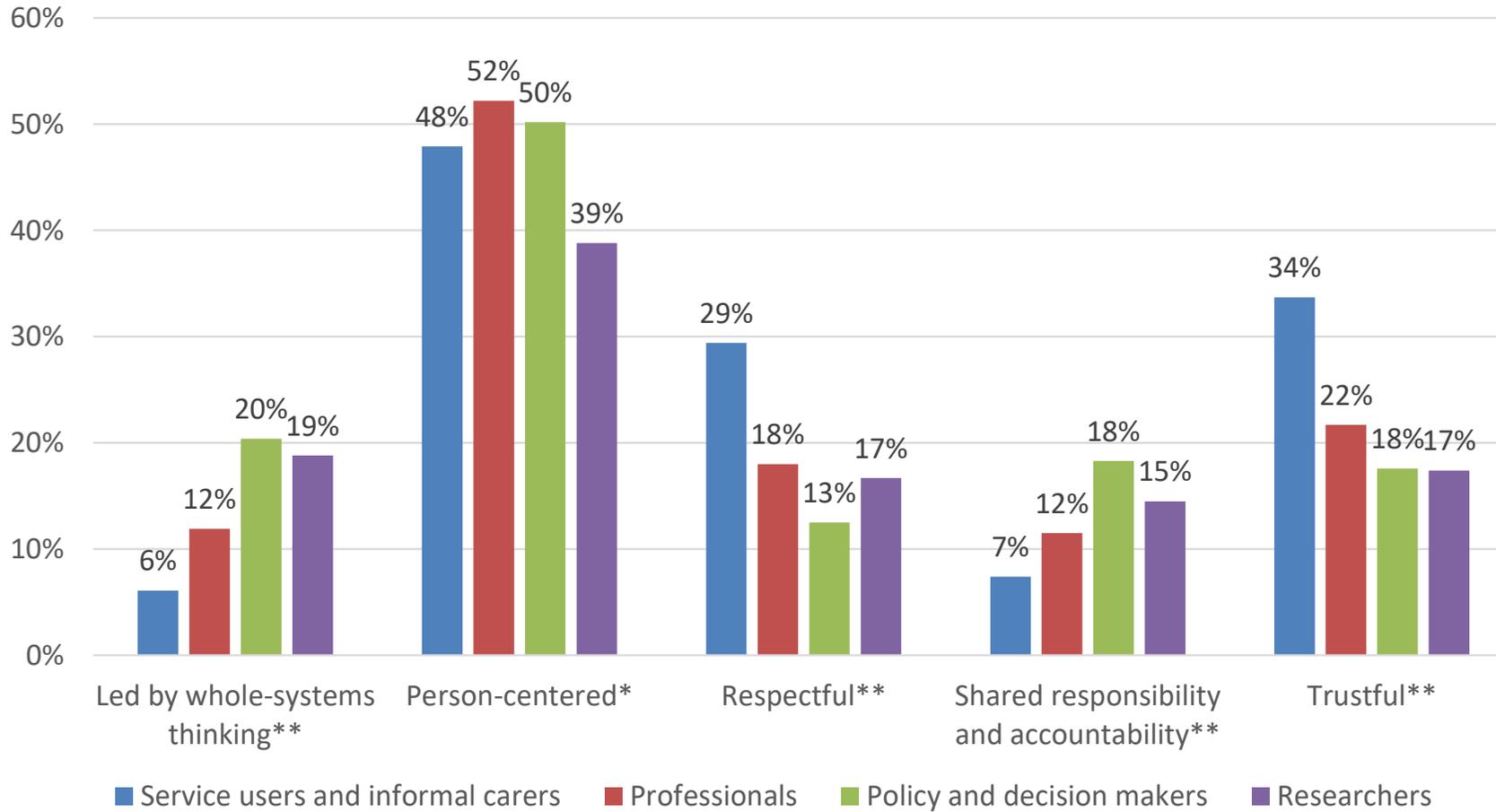


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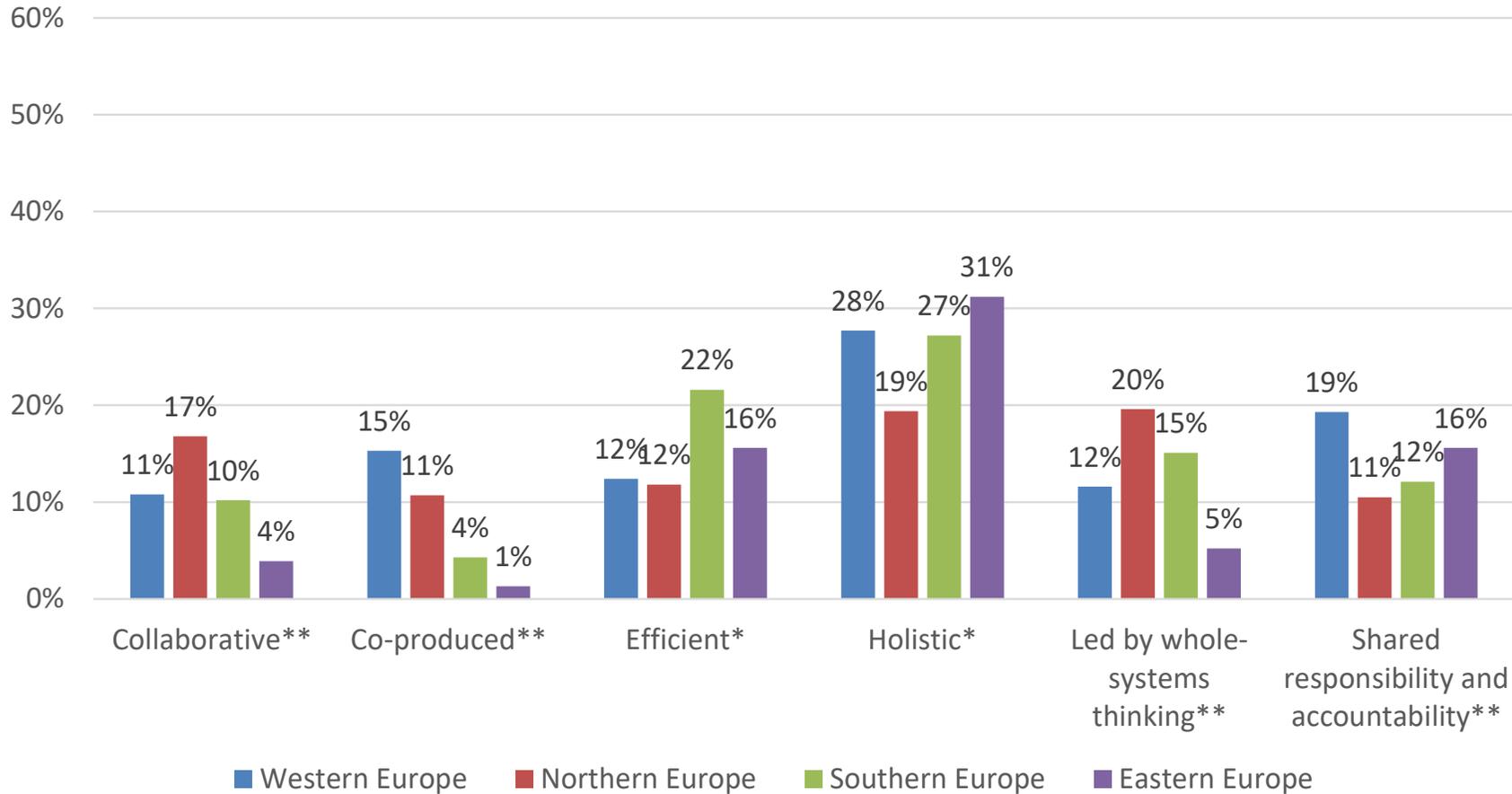
RESULTS



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RESULTS



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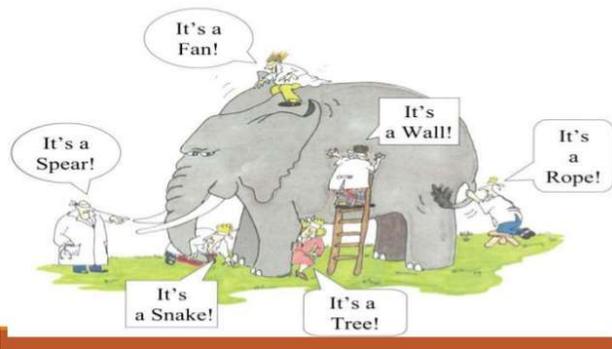
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DISCUSSION

Key insights:

- confirmation of the values in the framework, but;
- significant differences in the prioritization of these values across stakeholder groups and EU regions.

What does this mean for practice and management?



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